

Tips on Calling Milwaukee Police Dispatch

Call 911 when there is an emergency.

An emergency is witnessing a crime in progress,
reporting an incident where someone's life is being threatened,
or reporting a fire.

To request a squad to address all other issues call Non-Emergency at 933-4444.
Then press 9 to be connected to the next Police Telecommunicator.

▶ The following are suggestions to assist you in this process:

Be prepared to provide the following information:

WHERE: Give a **specific address**, if possible, of the event occurring

WHO: Give a description of the people involved

WHAT: Describe the behavior occurring

- ▶ Police Telecommunicators are trained to ask specific questions, which are passed on to the Responding Officers to assist them when they arrive at the scene.
- ▶ When your call is answered, the Police Telecommunicator will always announce their Operator Number. It is recommended that you take note of that number and jot it down.
- ▶ Police Telecommunicators are not Police Officers and if you are not receiving the response you are looking for ask to speak to a Lead Telecommunicator or a Police Sergeant.
- ▶ You may call 911 and remain **anonymous**. However, the Police Telecommunicator is trained to ask for your name or a number where you can be reached if they need additional information. You can refuse to provide your personal contact info.
- ▶ Please note that your phone number may come up when you call 911. The Police Officer may call you from the squad; if you wish to you can remind them that you choose to remain **anonymous**.



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